

SCRUTINY REVIEW OF WATER SUPPLY OUTAGE

TERMS OF REFERENCE

Purpose of Review:

On the weekend of Friday 15 December through to Sunday 17 December, 10,000 households within Tewkesbury Borough suffered a significant water outage. The Overview and Scrutiny Committee has expressed a wish to carry out a review of this significant event in order to more fully appreciate the incident, its causes and what lessons can be learnt to prevent or mitigate future water supply outages.

Method of Review:

The whole Committee will be involved, and the relevant Lead Member of the Executive Committee will be invited to participate.

The following partners will be invited to participate:

- Severn Trent Water
- Gloucestershire Fire and Rescue Service
- Gloucestershire Constabulary
- Gloucestershire County Council Emergency Planning

The Committee will meet as a Working Group on up to three occasions to consider the Terms of Reference, receive detailed briefings and prepare questions.

The Scrutiny Hearing will take at a Special Meeting of the Overview and Scrutiny Committee which will be open to the public.

Scope of Review:

- To collate and review relevant information from various partners, including the Council, relating to the incident.
- To establish the cause of the incident.
- To establish how well the response to the incident was managed, including internal communications between agencies and communications with the community.
- To consider how well the provision of alternative water supplies, including bottled water, was managed.
- To establish whether the incident could have been avoided.
- To understand the impact on local businesses during one of the busiest weekends of the trading year.
- To establish lessons (if any) that can be learned from the incident and communicate these via the Gloucestershire Local Resilience Forum to the other agencies across Gloucestershire for consideration.

Internal Resources:

- Chief Executive
- Deputy Chief Executive
- Head of Community Services / Community Services Team
- Head of Corporate Services / Corporate Services Team
- Democratic Services

Evidence Sources:

- Emergency events logs and associated records.
- Local Resilience Forum Review report and findings.

Desired Outcome:

To establish learning points for the Council and make recommendations to partners that would mitigate the impact of any reoccurrence.

Scrutiny Period Ending:

April 2018